

WATER SUPPLY		
S. No.	Indicator	Benchmark
1.	Coverage of Water Supply connections	100%
2.	Per Capita Supply of Water	135 lpcd
3.	Extent of Non-revenue Water	15%
4.	Extent of Metering	100%
5.	Continuity of Water supplied	24 Hours
6.	Efficiency in redressal of customer complaints	80%
7.	Quality of Water Supplied	100%
8.	Cost Recovery	100%
9.	Efficiency in Collection of Water Charges	90%
SEWERAGE		
1.	Coverage of Toilets	100%
2.	Coverage of Sewerage Network	100%
3.	Collection efficiency of Sewerage Network	100%
4.	Adequacy of Sewage Treatment Capacity	100%
5.	Quality of Sewage Treatment	100%
6.	Extent of Reuse and Recycling of Sewage	20%
7.	Extent of cost recovery in waste water management	100%
8.	Efficiency in redressal of customer complaints	80%
9.	Efficiency in Collection of Sewage Water Charges	90%
SOLID WASTE MANAGEMENT		
1.	Household Level Coverage	100%
2.	Efficiency in Collection of Solid Waste	100%
3.	Extent of Segregation of MSW	100%
4.	Extent of MSW Recovered	80%
5.	Extent of Scientific Disposal of MSW	100%
6.	Extent of Cost Recovery	100%
7.	Efficiency in Collection of SWM Charges	90%
8.	Efficiency in Redressal of Customer Complaints	80%
STORM WATER DRAINAGE		
1.	Coverage	100%
2.	Incidence of water logging	0 numbers